

**Name and title under which you would like this response to appear:**

Name Withheld 15

**Representing:**

Self

**Question 1: When do you consider it would be timely and efficient for next generation access investment to take place in the UK?:**

In urban and major suburban areas within the next 18 months. Especially in highly populated areas that have long copper loops.

**Question 2: Do you agree with the principles outlined for regulating next generation access?:**

I disagree on the principles where current competition and access levels must stay the same. To encourage competition I believe BT should be allowed to not unbundle their kit and just sell via ipstream type selling. Increased retail prices would be a good thing for the market to make investment more viable.

**Question 3: How should Ofcom reflect risk in regulated access terms?:**

Remove unbundling regulation and support processes that achieve higher retail prices. Possibly allow BT a short time with monopoly on the new technology.

**Question 4: Do you agree with the need for both passive and active access remedies to promote competition?:**

I disagree as stated in question 2.

**Question 5: Do you consider there to be a role of direct regulatory or public policy intervention to create artificial incentives for earlier investment in next generation access?:**

Yes currently there is no MSO above dialup speeds meaning BT can supply a phone line to someone and they have met their service obligations, this should be raised to around 5mbit as a minimum which would investment in areas of long local loops is forced.

**Additional comments:**

Whilst I agree there has been positives arising from the current regulation these positives are mainly in London and in major cities where LLU providers are fighting over certain exchanges whilst people in areas with no LLU are worse off, the separation on openreach away from consumers also makes fault procedure very hard on the consumer and with a major problem of not been able to raise complaints

against openreach directly without going through an isp. I feel ofcom also have misjudged how bad copper loop lengths are a 2km distance from the exchange doesnt as they think give a 8mbit synch, I am 1.6km and have a unstable 5mbit synch, a long standing adsl fault existed for over half a year which got fixed when a voice fault occured and fixing the voice fault fixed the dsl fault this just highlights how bad it is getting a fault fixed on adsl, the voice fault was easy because as a consumer can speak to bt directly not via a 3rd party. So reduce openreach transperency allowing the consumer to have a direct contract with them and the isp just provides internet transit.