

In this response to the Number Portability consultation, I am representing myself. I am an author of open source software related to telecoms and specifically numbering. This software is available to all for no charge, and is used both in the telecoms industry and by consumers. One common use of the software is for consumers to see which telco a number is assigned to and so figure out whether they can (for instance) call it for free.

I am happy for you to publish this correspondence at any time.

My responses to some of the questions on page 35 of the consultation follow. I have not answered all of them, as not all are particularly relevant to me.

1. Yes
2. Yes
3. no answer
4. The earlier the better.
5. no answer
6. It is important that the system implemented is open and transparent, and not just available to telecoms companies. There should be some form of public interface to the database. The data currently published on the OFCOM website indicating which number ranges are assigned to which telcos etc at:
http://www.ofcom.org.uk/telecoms/ioi/numbers/numbers_administered/
is a very useful resource, and something similar to it - ie, periodic database dumps as opposed to the ability to perform live queries, would be sufficient.
7. no answer
8. Yes
9. no answer
10. no answer
11. no answer

I would also note that the situation regarding how calls to ported numbers are billed is not communicated well to consumers by telcos. Those few consumers who are even aware that number portability exists have no way of telling in advance whether a call to a ported number will be charged as if it were to the original telco or to the telco it has been ported to. The current situation where calls are forwarded by the original telco makes this particularly confusing. When (if) ACQ/CDB is implemented, this will become somewhat clearer, but telcos should still be required to point out to customers how these calls will be billed.