## Response From Mr David Beacham & Liliane Probst

Through the radio 2 money saving expert web site we've picked up on the article about 08 numbers and its something that really annoys us so we feel compelled to respond. However the consultation document seems designed to be as difficult as possible to fathom out and respond to! Maybe you need to be a civil servant to understand it?

All we can say is that we should not have calls to Police and councils or customer service lines costing us extra to get our basic service rights. Especially when we know the main reason for the proliferation of these 08 numbers is down to them recieving a cut of the profits.

Regards,

David Beacham and Liliane Probst