From:

**Sent:** 03 May 2006 10:49 AM

To: NumberingReview

Subject: Safeguarding Use of Numbers

Follow Up Flag: Follow up Flag Status: Completed

I am currently a customer of Tiscali Smart Talk including 24hr broadband. When I have raised queries with them in the past they insist I use their Tiscali Customer Service Tel: 0870 744 9966.

I have responded to them by e-mail stating this is a total con and rip off.
I am paying for a call package but they refuse to use it themselves. WHAT IS CUSTOMER SERVICE?????
John Corke