

From:
Sent: 02 May 2006 11:54 AM
To: NumberingReview
Subject: Safeguarding Use of Numbers

Follow Up Flag: Follow up
Flag Status: Completed

Dear Ofcom,

I read the summary of your proposal for the new numbers, etc and it seems to make sense.

My one complaint I have to make is about 0845 and 0870 numbers. I don't think it's fair that whenever one has to call a helpline or in fact almost any kind of company these days they are all using only these numbers, which are quite expensive to call. It would be much cheaper to call their local number. Why do they do this? Are they getting some money from the call? It's really unfair. Can you do anything about this?

Thanks,

Katherine Lubar