## **Esther Baxter**

Here are my views on new technology:

Shopping online is very convenient, fast and cheap. The downside is, in my opinion,

a) The security of the transactions, and b) the use of personal data. I worry when some suppliers don't give feedback regarding my order, so I don't know whether they got it, or should I send it again and risk a duplicate order, and in the meantime my details are "floating" somewhere in cyberspace for anyone to see them. In spite of the reassurances of many sites regarding security, I know that it is possible for hackers to get anywhere.

Regarding the use of personal data, I am concerned about the fate of my personal details (address, date of birth, passwords, etc): who is in charge of these data, for how long do they keep it, it might be sold to list compilers. At best this would flood me with junk mail, and at worst I would be open to fraud and other forms of crime