Jane Wells

I was the reason why ten of these adult web surfers visited BBC Online in March. I have been running adult classes on 'An Introduction to the Internet and Emailing' for three years. I chose to use the BBC site as their starting point three years ago and have not been disappointed in the resulting enthusiasm of students.

Using a 'screen dump' of the BBCi home page, I put on details of how to use an Internet page. Students then have to find answers to questions. For some, it is the first time they've used a computer mouse. For others it's the first time they've used the Internet, though they may email relatives regularly. Students visit other web sites, but return to use the now familiar BBC site for a wide range of topics.

The web-using public are intelligent, independent individuals who can exercise choice and we choose what we use according to its merits, commercial or not.