

Ron Drew

Improving peoples confidence.

The aspect of using online services concerning me most is changing your ISP.

There are hundreds of ISPs and the majority have some feature(s) which is different to the others. What suits one person is often not the feature required by others.

Your first ISP provided you with a domain name for your web site but later, perhaps, you find another ISP who can fulfil your needs better or cheaper. I have found it is extremely difficult to change to the new ISP and still retain the original domain name and also extremely expensive.

It is often the case, especially if it is a site that has been in use for some time, that it is sensible to maintain the name by which you are known. Perhaps Ofcom could regulate the system to make a change of ISP easier and more worthwhile the hassle.

I am Ron Drew, male aged 82 and have had a web site for over 7 years