

Philip Marnick
Group Director
Spectrum Group

Patricia Cobian
Telefónica UK Limited
260 Bath Road
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9 March 2018

Dear Patricia,

Geographic voice coverage obligation

Thank you for your letter of 20 December 2017 in which you submitted your confirmation that O2 has complied with the obligation set out in your public wireless network licence to provide at least 90% geographic mobile voice call coverage by the end of 2017 in accordance with the document entitled "Voice Coverage Obligation Notice of Compliance" which we published on 30 January 2015.¹ Your supporting material indicated that you considered that you had reached 92.1% coverage, based on the signal thresholds for compliance set out in your licence.

We have now completed our assessment of the information that you provided in support of your certification of compliance and carried out additional tests to understand the basis on which you certified your compliance. On this basis, we can confirm that O2 has complied with its licence obligation.

Please note that we will require O2 to continue to maintain at least the level of coverage required by your licence.

Yours sincerely,

Philip Marnick
Group Director, Spectrum

¹ https://www.ofcom.org.uk/data/assets/pdf_file/0027/82377/voiccov-compliance-final-20150130.pdf